

# Operation out of stock (Bulk O.S) error: The quantity must be a valid number greater than 0.

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Operation out of stock (Bulk O.S) error: The quantity must be a valid number greater than 0.  
Reason: If you click "Out of Stock "(Bulk O.S) to display an appeal error, it is probably because the main switch of "Out of Stock Settings" is not turned on.  
Solution: Go to "**Channels >Sales Channel**", click the small gear icon behind the corresponding eBay account, and open the "**Out of Stock Setting** ", as shown below:

The screenshot shows a web interface for managing sales channels. At the top, there is a navigation bar with 'TOOLS' and 'CHANNELS' (highlighted with a red box). Below this, there is a table with the following columns: 'Channel Initial', 'Shop Full Name', 'Shop Account ID', and 'Status'. The first row in the table shows 'Traditional API: Linked' and 'New API: Linked' under the Status column. A red arrow points to a gear icon in the Status column of the first row, which is also circled in red.

Channel Initial	Shop Full Name	Shop Account ID	Status
			Traditional API: Linked New API: Linked

Central Stock Level Settings

Central Stock level Auto-deduction when Order (Paid only) is created  OFF

**Out of Stock Setting**  ON

Auto stock-level trigger OS/Release function (Auto OS) ACCORDING TO SKU ▾

Auto Sync Central Stock Level to Listing Qty if available stock reaches 3 or below\* NO ▾

Change the out-of-stock GTC listing to OS status NO ▾

END the out-of-stock Auction listings NO ▾

\* Available Stock is the stock level after deducting safety level

Listing Quantity settings

Allow Oversell YES ▾

Auto-Refill YES ▾

If you can't find the "Channels >Sales Channel" page in the system, it is recommended to contact the administrator or a colleague with permission to deal with it.

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