I synchronized my item specs in datasheet to eBay, but the listing displays different values?

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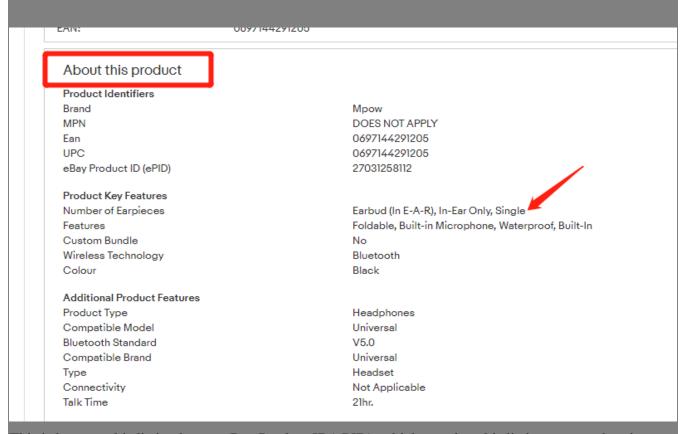
but the listing displays different values?

1. I synchronized my item specs in datasheet to eBay, but the listing displays different values?
2. Solution

1. I synchronized my item specs in datasheet to eBay, but the listing displays different values?
Let's say you have these item specs in your datasheet

But after listing/synchronizing to eBay, your listing displays different value in item specifics

Item specifics

Condition:	Brand New: A brand-new, unused, unopened, undamaged item in its original packaging (where packaging is ... Read more	Number of Earpieces:	Single
Type:	Earbuds	Brand:	Mpow
Microphone Type:	Built-In	Features:	Foldable, Built-in Microphone, Waterproof
Country/Region of Manufacture:	China	Custom Bundle:	No
Year Manufactured:	2020s	Wireless Technology:	Bluetooth
Bluetooth version:	V5.0	Colour:	Black
Charging Time:	2 hrs	MPN:	DOESNOTAPPLY
Stand by Time:	300 hrs	Play Time:	12 hrs
Connectivity:	Wireless	Compatiable brand:	Unversal, For Apple iPhone, For Samsung
Model:	Mpow Flame 2	Manufacturer Warranty:	2 years
Form Factor:	Ear-hook	UPC:	697144291205
EAN:	0697144291205		

And aside from the normal "item specifics" part, you have an "About this product" part under "item specifics". And the specs in "About this product" also don't match what you wrote in SoldEazy datasheet.

EAN: 0697144291205

About this product

Product Identifiers

Brand	Mpow
MPN	DOES NOT APPLY
Ean	0697144291205
UPC	0697144291205
eBay Product ID (ePID)	27031258112

Product Key Features

Number of Earpieces	Earbud (In E-A-R), In-Ear Only, Single
Features	Foldable, Built-in Microphone, Waterproof, Built-In
Custom Bundle	No
Wireless Technology	Bluetooth
Colour	Black

Additional Product Features

Product Type	Headphones
Compatible Model	Universal
Bluetooth Standard	V5.0
Compatible Brand	Universal
Type	Headset
Connectivity	Not Applicable
Talk Time	21hr.

This is because this listing has an eBay Product ID(ePID), which matches this listing to a product in eBay's catalog, if there are datasheet spec values that don't match the product's spec values according to the ePID, the product spec values prevail.

2. Solution

1. If user is the owner or authorized distributor of this ePID product, and has the right to modify product data, you can submit ePID product data revision through SoldEazy.

2. If user is not the owner or authorized distributor of this ePID product, and only happens to sell similar but not exactly matching product, we suggest you not use this ePID, so as to avoid selling items that don't match description and having your account blocked by eBay.

Due to technical limitations, when a listing is already linked to an ePID, you cannot remove item

specs related to this ePID by removing ePID in datasheet.

But you can input 1234 or any invalid ePID numbers in the ePID column and synchronize to eBay, then the item specs related to the previous ePID will be removed.

<div align="center">***Fin***</div>

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