

What is eGD? How to set the eGD? Why my listing have a green eGD label?

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What is eGD? How to set the eGD?

Why my listing have a green eGD label?

1. What is eGD?
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3. What happened after setting the listing to eGD?
4. How to determine whether a listing is eGD?

1. What is eGD?

The full name of eGD is eBay Guaranteed Delivery, the Chinese name is 卖家保障服务. It is a service that eBay recommend the seller to adopt.

For the official introduction of eBay, you can refer to this link

https://exportnews.ebay.com.hk/Home/other_category/37

https://pages.ebay.com/seller-center/shipping/ebay-guaranteed-delivery.html#m22_tb_a1__2

In a nutshell, if the seller ships from the local site, and provides a service that guaranteed can deliver the product within the specific time for buyers in a specific region of the site, then eBay will enhance this listing exposure when these buyers searching the listing.

2. How to set the eGD?

The user who wants to turn on the eGD service must²

1. Subscribed to eBay store service
2. Annual trading volume exceeds 100 order
3. The proportion of not delivered in time less than or equal to 5%
4. Can be shipped on that day or within one day

The user should follow the below image to set the listing (Image for US site)

	Processing time option	Door-to-door option
Business model	If you can ensure the processing time is 0 to 1 day, but don't want to ensure the delivery date, this option is most suitable	If you want to ensure your delivery date, this option is most suitable
Requirement	Reach or exceed the standard, 0 to 1 processing day, provide return service, use eBay waybill	Reach or exceed the standard, upload the tracking information, provide return service
Delivery date	eBay will assist you to predict the date, and ensure the delivery	Follow the domestic rate table to ensure the delivery date by yourself
Delay Delivery	Requirement, eBay will bear the return of freight fee or provide free return waybill	Bear the return of freight fee or provide return waybill by yourself

About set the region freight list in SoldEasy²

Assume that the user wants to provide eGD service for New Jersey buyer, the following settings are required

1. Login to ebay.com and go to account setting. Find 'site preferences' in the left menu, then revise/create a domestic rate table

Shipping rate tables

Help

Rate Table Set shipping rates by Create new

Table Name

Expedited (FedEx 2Day, USPS Priority Mail, etc.)

Region	Cost	Delete
Northeast - New Jersey	\$ 0.00	
+ Add regions / states		

2. Select the corresponding rate table in <Domestic rate table> in <Shipping and Returns> of SoldEazy Datasheet

Listing Basic Item & Price Shipping & Returns Descriptions

Shipping & Return Policy

International Return Refund

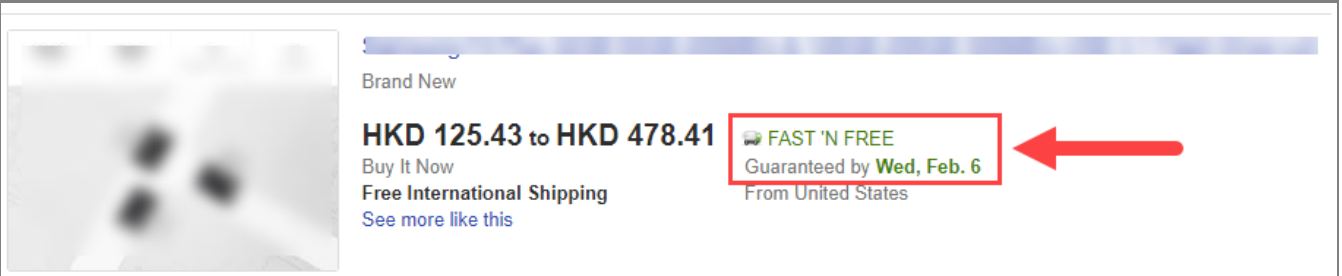
Domestic rate table*

3. Save it and synchronize to eBay

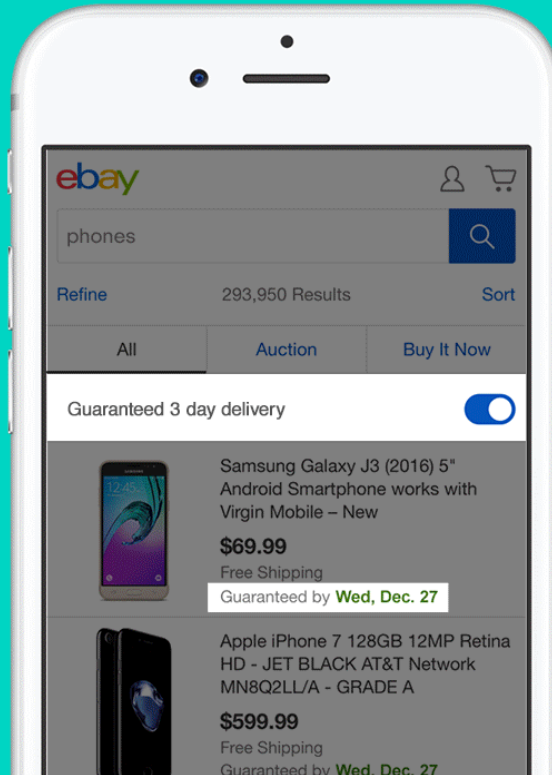
3. What happened after setting the listing to eGD?

Assume that the user does the listing in US site, item location is in New Jersey, handling time is 0, provide the return service, Domestic Shipping Service is USPS Priority Mail, freight fee is 0, set Expedited service of New Jersey in Domestic Rate Table, etc.

When a New Jersey buyer searching listing in eBay, he/she can see this listing. eBay will specifically mark this listing as <FAST 'N FREE> with <Guaranteed by> attached below and add an estimated delivery date.



Also, you can specifically screen out the listing that supports providing eGD service to buyer's delivery address



This order will become the eGD order after New Jersey

buyer placed an order for purchase. The user can see the order contain green eGD label in ShipEazt of SoldEazy, just like below picture.

序號	系統訂單編號	產品標題/SKU	價格	渠道帳號	國家
1	[redacted]	買方: [redacted] 1 (r[redacted]g@yahoo.com) 運輸: <i>USPS First Class Package</i> [redacted] X 1 [redacted] 產品SKU: [redacted] 1 價格: USD 19.99 數據表ID: 10000009	USD 19.99	ebay	美國



The user should pay attention to the order containing this label. If you cannot ship it in time, it will affect your account performance.

4. How to determine whether a listing is eGD?

A listing itself cannot be **determined** whether it is eGD or not. As only the buyer who meets the specific requirement can see the **<Guaranteed>** logo, others cannot see it during the browsing.

Also, After the buyer placing the order, the order layer will distinguish whether it is eGD and whether it needs urgent processing.

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?? URL: <https://www.soldeazy.com/support/article.php?id=763>